OUR CASE STUDY

Our consulting partnership for SAP upgrade.

Objectives

London Hydro is a Local Power Distribution Company that services the City of London, Ontario, Canada. They deliver a safe and reliable supply of electricity to over 166,000 customers from the residential, institutional, commercial, and industrial sectors with around 3070 KM overhead and underground cables..

Challenges

London Hydro's need to modernize existing SAP infrastructure to address challenges from outdated technology, limited scalability, and the imperative to comply with the latest regulatory requirements. Most complex challenge was deep understanding SAP version upgrade and conversion.

Solutions

We delivered comprehensive solution through SAP upgrade and migration project by complying with SAP best practices guidelines for seamless transition and enhanced SAP capabilities. Our technical team provided comprehensive support and guidance at every stage of the project to London Hydro team.

Background

Although London Hydro is a smaller enterprise, it has taken a significant leadership role in Ontario in the evolution of the electric grid. In 2021, after many years of hard work, London Hydro in conjunction with group company was successful in leading the province to adopt regulation to implement a new community net metering program. This program will be implemented in London Ontario. They also led the development of the Green Button standard for utilities, and our hard work helped the government of Ontario adopt the Green Button program as a provincial standard for all utilities. London Hydro has been assisting many Ontario utilities in converting their legacy data into the Green Button standard. To date, we have assisted six utilities, and more are in the works. Once this standard is implemented and operating across Ontario, it will become efficient and convenient for Ontarians to manage energy conservation, carbon footprint and billing accounts; and London Hydro will have played a key role in making this happen.

The SAP ERP upgrade project at London Hydro epitomized unwavering commitment to technological advancement and operational excellence. With a keen focus on staying abreast of industry standards, best practices and harnessing the latest SAP innovations, the project seamlessly transitioned into latest SAP ERP system at a more advanced version.

Through meticulous planning, rigorous testing, and comprehensive training programs, we ensured a smooth migration process while minimizing disruption to our daily operations. The SAP upgrade empowered London Hydro with enhanced functionalities, improved performance, and greater agility to adapt to evolving business needs. It underscores our dedication to leveraging cutting-edge technology to drive efficiency, innovation, and ultimately, better service delivery to our customers.

Our Involvement:

Our key involvements through the upgrade project included.

- Define roles and responsibility matrix and project plan providing overall project governance and deliverables..
- Proactively manage/tune resource allocations to current and new SAP systems and develop architecture diagrams.
- Manage project changes and risks by balancing scope, schedule, cost and quality constraints.
- Implement project management and governance methodologies and processes for project team..
- Determine and implement the right product, technology, versions and its implementation methodology
- Form project working group and status update model during the execution of the project
- Develop project documentation, business cases, project plan, project charter and architecture diagrams.
- Perform cost-benefit analysis of various upgrade sequence, methodology and projects activities such as testing, approvals, escalation, issue resolution and go live and post go live support model
- Form a team with right skills sets to run the actual hands on work for SAP upgrade in the areas of as SAP Basis, ABAP, Security, DBA, Functional team, Testing team, Business leads and Project manager. .

OUR CONSULTING BENEFITS

SAP certified consulting team.
Our team is SAP certified with years of industry experience equipped with quality knowledge on latest SAP innovations and business processes followed by other organizations in same business.

Boutique consulting model.
We believe in a lean, specialized, and agile team structure packaged in a boutique consulting model to provide tailored and attentive support critical for the project..

Cost efficient upgrade strategies.
With a focused team model, we were able to offer the most optimal and cost-efficient strategies to manage entire upgrade project from time, money, and effort stand point.

"Our company is driven by our passion and a great vision that is backed by our years of experience."

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